

## PRESS RELEASE

NOVEMBER 2022

### Codelocks' culture delivers prestigious award wins. Brand values win Codelocks two Guild of Architectural Ironmongers (GAI) Community Awards.

Newbury, UK, 22 November 2022

The Guild of Architectural Ironmongers (GAI) presented Codelocks with two awards and one shortlist at its inaugural Community Awards event at the London Oval. The 17 November celebration saw Codelocks take home the first-ever Leadership and GAI Fellowship awards, while also being shortlisted for the Customer Focus award, a recognition of its employees' excellence and Codelocks' core brand values.

The Guild of Architectural Ironmongers (GAI) is a non-profit organisation that seeks to promote best practices, technology, and education throughout the architectural ironmongery sector. The GAI has hosted 42 Education Awards to date, and in 2022 introduced the Community Awards to celebrate individuals and businesses in the sector.

At the event, Ros Bayliss, Codelocks' Marketing Manager, secured the award for Leadership, while James Bowden, Customer Service Manager, was shortlisted in the Customer Focus category. Managing Director, Colin Campbell, took home the GAI Fellowship award, and said of Codelocks' achievements, "I'm incredibly proud of Ros and James. Ros is a great leader and always acts with integrity. It's great to see her winning this prestigious award and getting recognition from an institution like the GAI. Over the last few years, we've won several awards for our products, so now it's nice to be getting award recognition for our great people and culture. Ros and James have been a part of the Codelocks family for many years, they're cherished members of our team. I am incredibly humbled to have received an award myself."

These are the second awards the Newbury-based lock manufacturer has won this year. In September Codelocks' core value of innovation helped it win Security Today's New Product of the Year award for its KL1000 G3 NetCode® lock. The company's other brand values include a customer-first approach, acting with integrity, and family values. Each month, its customer service department deals with over 2,000 customer interactions, and throughout the year Codelocks provides training events to help upskill locksmiths and facilities managers across the country.

Commenting further, Colin Campbell said, "At Codelocks we're a family of experts. By putting our customers first we've created an environment of knowledgeable, helpful, customer-focused employees that go above and beyond to help people with access control. It's rewarding for us to receive the GAI's first-ever Leadership and Fellowship awards. It's also rewarding every time I hear from our customers about the support and service Codelocks provided them. Ros and I head-up brilliant teams, their culture and our company's values were essential to our wins."

For more information on Codelocks' award-winning culture and access control solutions visit: [codelocks.co.uk](https://codelocks.co.uk)